

Terms and Conditions

Effective Date: 1 May 2025

Website: <https://asktabi.chat>

Company: Nula Solutions Ltd

Company Registration Number (CRN): 15015361

Registered Address: 8 Greenidge Close, RG1 6EQ, Reading, UK

1. Introduction

These Terms govern your access to and use of Tabi, an AI-powered travel assistant offered by Nula Solutions Ltd via WhatsApp and other messaging platforms. By using our service, you agree to these Terms.

2. Description of Service

Tabi helps you organize your travel by reading your forwarded travel confirmation emails and answering related questions. Features include itinerary retrieval, flight updates, document management, and travel-related assistance via WhatsApp.

3. Eligibility

You must be 18 years or older to use Tabi. By using the service, you confirm that you meet this requirement.

4. User Responsibilities

You agree to use Tabi for lawful purposes only. You must not share unlawful, harmful, or misleading content.

5. Limitation of Liability

Tabi provides travel assistance based on the data you supply. We do not guarantee ticket availability, accuracy of third-party information, or uninterrupted service. Nula Solutions Ltd is not liable for any losses or damages arising from use of the service.

6. Modifications

We may update these Terms from time to time. Any changes will be posted on our website, and your continued use constitutes agreement to the updated Terms.

7. Contact

If you have questions about these Terms, contact us at:

Email: hi@asktabi.chat

Privacy Policy

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1. Information We Collect

- Personal Information: Name, email address, travel details (from emails you forward).
- Usage Data: Messages exchanged with Tabi, system logs, and metadata.
- Device Information: WhatsApp user ID, IP address, browser/device type.

2. How We Use Your Data

- To provide travel assistance and improve service performance
- To send you updates, confirmations, and important service notices
- To monitor for abuse and ensure system security

3. Data Sharing

We do not sell or share your data with third parties except:

- With service providers (e.g., Twilio) necessary for operation
- As required by law or to protect our legal rights

4. Data Retention

We retain your data only as long as necessary to provide our service or as required by law.

5. Security

We use industry-standard security measures to protect your data, including encryption and secure

infrastructure.

6. Your Rights (GDPR)

You have the right to access, correct, or delete your personal data. To exercise your rights, contact:

Email: hi@asktabi.chat

7. Contact Us

For any privacy-related questions, please contact:

Nula Solutions Ltd

8 Greenidge Close, RG1 6EQ, Reading, UK

Email: hi@asktabi.chat